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**F** +264-(0)65-222 688  
**E** info@ope.com.na  
**Toll free** 97790

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Oshakati Premier Electric

# PUBLIC NOTICE: COVID-19

**TEMPORARY OFFICE CLOSURE: 08-12 July 2021**

## DEAR OPE CUSTOMER

The positive cases of Covid-19 has increased and the virus is spreading faster throughout the country. **It is our priority to keep our stakeholders and employees safe and to ensure continued electricity supply. Because of the critical/essential service we provide, we are taking precautionary measures by closing our offices for a period of 5 days and allow for a comprehensive office disinfecting.**

***We will be providing our services remotely. Our stakeholders are urged and advised to communicate with us telephonically or through emails.***

1. Buy Prepaid Electricity through online and cellphone banking (i.e. Bank Windhoek, FNB, Nedbank, and Standard Bank)
2. Pay Post-paid account via EFT as per the banking details on your monthly statement.
3. Call our 24 call centre for fault reporting at toll free number **97790** or **065-220229**

## YOU CAN REACH US ON THE FOLLOWING CONTACT DETAILS FOR SERVICE ENQUIRIES:

**Reception Enquiries**  
debtors@ope.com.na  
0811701202

**Debtors Enquiries**  
debtors@ope.com.na  
0811290962

**Creditors Enquiries**  
creditors@ope.com.na  
0811450139

**Human Resources**  
hr@ope.com.na  
0811602090

**Fault Report**  
faultreport@ope.com.na  
0811290970  
0811478580  
Toll free: 97790

**Information Technology**  
it@ope.com.na  
0811667777  
0814047777

**Stores/Procurement**  
store@ope.com.na  
0811290967

**Communications and Marketing**  
communications@ope.com.na  
0811292662  
0811293068

**Engineering and Technical Services**  
technical@ope.com.na  
0811488205