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Oshakati Premier Electric

PUBLIC NOTICE

OFFICE CLOSURE

DEAR OPE CUSTOMER

Please be informed that the offices of Oshakati Premier Electric will be closed as from 31 March 2020 to the 17th of April 2020, due to the state of emergency as declared by the President on 18 MARCH 2020 as well as the subsequent regulations Gazetted on the 28th March 2020. **It is our key priority to keep our Stakeholders safe during the State of Emergency as declared by our President and to ensure continued electricity supply.** We will be working remotely and therefore our stakeholders are urged and advised to communicate with us telephonically or via emails.

Customers are therefore advised to:

1. Buy Prepaid Electricity through online and cellphone banking (i.e. Standard Bank, FNB, Bank Windhoek, Nedbank).
2. Pay Post-paid account via EFT as per the banking details on your monthly statement.
3. Report any electricity related enquiry/Fault Reporting, contact our toll free number 0819779 or 065-220229

THE FOLLOWING ARE OUR CONTACT DETAILS DURING THE STATE OF EMERGENCY PERIOD

Reception Enquiries

debtors@ope.com.na
0811701202

Debtors Enquiries

debtors@ope.com.na
0811290962

Creditors Enquiries

creditors@ope.com.na
0811450139

Human Resources

hr@ope.com.na
0813491752

Fault Report

faultreport@ope.com.na
0811290970
0811478580
Toll free: 0819779

Information Technology

it@ope.com.na
0811667777
0814047777

Stores/Procurement

store@ope.com.na
0811290967

Communications

communication@ope.com.na
0811292662
0811293068

Engineering and Technical Services

technical@ope.com.na
0811488205